



Ernie Fletcher
Governor

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Protection Cabinet

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Commonwealth of Kentucky
Public Service Commission
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Mark David Goss
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Teresa J. Hill
Vice Chairman

Gregory Coker
Commissioner

Kent Blake
Director- State Regulation and Rates
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010

September 22, 2005

RE: Case No. 2005-00380

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell
Executive Director

BOD/jc
Enclosure

Kent Blake
Director- State Regulation and Rates
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010

Richard Dudley Ford
2027 Winston Ave.
Louisville, KY 40205

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RICHARD DUDLEY FORD)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2005-00380
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

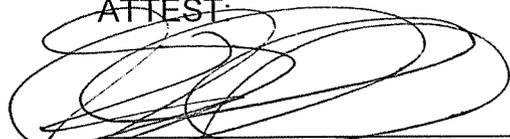
Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on September 15, 2005, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 22nd day of September, 2005.

ATTEST



Executive Director

By the Commission

DMR

SEP 15 2005

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the matter of:

RICHARD DUDLEY FORD
(Your Full Name)

COMPLAINANT

VS.

LOUISVILLE GAS & ELECTRIC
(Name of Utility)

DEFENDANT

Case No.

2005-00380

COMPLAINT

The complaint of RICHARD DUDLEY FORD respectfully shows:
(Your Full Name)

(a) RICHARD DUDLEY FORD
(Your Full Name)

2027 WINSTON AVE LOU. KY 40205
(Your Address)

(b) LOUISVILLE GAS & ELECTRIC
(Name of Utility)

820 WEST BROADWAY LOU KY 40232
(Address of Utility)

(c) That: THE ELECTRIC SERVICE CHARGES
(Describe here, attaching additional sheets if necessary,

FOR SERVICE LOCATION #59 ALEXIS
the specific act, fully and clearly, or facts that are the reason

ONE PROSPECT KENTUCKY CAN NOT
and basis for the complaint.)

BE CORRECT OR POSSIBLE - FIRST

THE SERVICE IS A BOAT DOCK

Formal Complaint

RICHARD DUDLEY FORD vs. LOU GAS & ELECTRIC

Page 2 of 2

THERE IS ONE LIGHT BULB ON A WALKWAY
AND A FIVE AMP BATTERY CHARGER TURNED
ON - NO OTHER ELECTRICAL APPLIANCES WERE
USED - THE TIME IN QUESTION FEBRUARY
BILL FOR 2004 & 2005 - THE BOAT IS CLOSED
FOR THE WINTER MONTHS AND NOT USED.

SEE PAGE 3
Wherefore, complainant asks FULL CREDIT FOR THE
(Specifically state the relief desired.)

CHARGES INDICATED ON ATTACHED PAGES
WHEN THE BOAT WAS CLOSED AND ONLY
A MINIMAL AMOUNT OF ELECTRICITY COULD
HAVE BEEN USED.

Dated at LOUISVILLE, Kentucky, this 13 day
(Your City)

of SEPT, 192005
(Month)

Richard W. Ford
(Your Signature)

(Name and address of attorney, if any)

RICHARD D. FORD vs LOU. GAS ELECTRIC

PAGE 3

IN THE SUMMER MONTHS WITH THE USE OF AIR CONDITIONING AND REFRIGERATOR THE ELECTRIC USE WAS LESS THAN THE WINTER. ALSO - THE STATED USE OF 1209 KWH WAS $\frac{1}{3}$ MORE THAN MY HOME FOR THE SAME PERIOD OF TIME. HOW CAN THIS BE? LG&E REPRESENTATIVE TOLD ME THAT SOMEONE MUST HAVE HOOKED ON TO MY SERVICE AND STOLEN THE ELECTRICITY. IS THAT NOT LUDICROUS? THE ELECTRICITY BANDIT STOLE ALMOST THE SAME AMOUNT OF ELECTRICITY IN THE SAME MONTHS IN TWO DIFFERENT YEARS HOW CONVENIENT. THE ELECTRIC SERVICE IS A 60 AMP 120 VOLT SERVICE - THE POWER CORD TO THE BOAT IS A 12 GAUGE WIRE - I DO NOT BELIEVE THAT THIS SIZE WIRE WOULD CONDUCT THAT AMOUNT OF ELECTRICITY WITHOUT SOME OVER HEATING DAMAGE TO THE WIRE OR PLUG. HOW CAN THE USAGE GO FROM 31 KWH TO 1209 KWH AND BACK TO 162 KWH UNDER THE SAME LOAD CONDITIONS? IS THERE SOME POLICY THAT ALLOWS THIS MONOPOLY TO OVER CHARGE THE PUBLIC AT THEIR DISCRETION OR WHIM?

Customer Usage History

From 7/30/2003 To 7/30/2005

Account Number	Status	Type	Customer Name	Service Address
A	R		RICHARD D FORD	59 ALEXIS CV PROSPECT, KY 40059

History

Date Billed	Due Date	Utility Type	Rate Plan #	Usage Units	Amount Billed
8/15/2003	9/3/200	E001	511	16	\$4.38
				Bill	\$4.38
9/16/2003	10/2/20	E001	511	159	\$13.42
				Bill	\$13.42
10/15/2003	10/31/2	E001	511	92	\$8.82
				Bill	\$8.82
11/13/2003	12/3/20	E001	511	294	\$20.42
				Bill	\$20.42
12/15/2003	1/5/200	E001	511	178	\$13.67
				Bill	\$13.67
1/16/2004	2/3/200	E001	511	926	\$51.62
				Bill	\$51.62
2/17/2004	3/4/200	E001	511	1069	\$59.48
				Bill	\$59.48
3/17/2004	4/2/200	E001	511	827	\$47.69
				Bill	\$47.69
4/16/2004	5/4/200	E001	511	81	\$8.14
				Bill	\$8.14
5/17/2004	6/3/200	E001	511	80	\$8.14
				Bill	\$8.14
6/16/2004	7/2/200	E001	511	162	\$14.14
				Bill	\$14.14
7/16/2004	8/3/200	E001	511	170	\$15.18
				Bill	\$15.18

POSSIBLE?

NOT POSSIBLE

BOAT CLOSED FOR THE WINTER

Account Number	Status	Type	Customer Name	Service Address	
8/16/2004	9/1/200	E001	511	211	\$18.00
				Bill	\$18.00
9/15/2004	10/1/20	E001	511	107	\$11.44
				Bill	\$11.44
10/14/2004	11/1/20	E001	511	124	\$12.69
				Bill	\$12.69
11/12/2004	12/2/20	E001	511	68	\$9.32
				Bill	\$9.32
12/14/2004	1/4/200	E001	511	25	\$6.70
				Bill	\$6.70
1/17/2005	2/2/200 ⁵	E001	511	31	\$7.10
				Bill	\$7.10
2/15/2005	3/3/200 ⁵	E001	511	1209	\$0.00
				Bill	\$0.00
2/16/2005	3/4/200 ⁵	E001	511	1209	\$79.54
				Bill	\$79.54
3/16/2005	4/4/200 ⁵	E001	511	162	\$14.97
				Bill	\$14.97
4/15/2005	5/3/200 ⁵	E001	511	9	\$5.60
				Bill	\$5.60
5/13/2005	6/2/200 ⁵	E001	511	91	\$10.19
				Bill	\$10.19
6/14/2005	7/1/200 ⁵	E001	511	96	\$10.93
				Bill	\$10.93
7/14/2005	8/2/200 ⁵	E001	511	121	\$12.28
				Bill	\$12.28
Total Billed:					\$463.86

*BOAT
CLOSED
FOR THE
WINTER*